

**TOWN OF ERIN
2003
PERFORMANCE MEASURES COMPARISONS 2003 - 2000
SCHEDULE 91 : EFFICIENCY**

9/7/04

SERVICE AREAS	UNITS	EFFICIENCY MEASURE			
		2003	2002	2001	2000
GENERAL GOVERNMENT					
General Government: Operating Costs for governance and corporate management as a % of total municipal operating costs	Operating Costs for governance & corp management X 100 Total Municipal Operating Costs	12.20%	14.14% (*)	17.94%	15.61%
PROTECTION SERVICES					
Fire Services: Operating costs for fire services per \$1,000 of assessment	Operating Costs for Fire Services Total Property Assessment/ 1,000	\$0.29	\$0.31	\$0.32	\$0.29
ROADWAYS					
Paved Roads: Operating costs for paved (hard top) roads per lane kilometre	Operating Costs for Paved Roads Total Paved Lane km	\$1,752.37	\$1,583.70	\$1,518.01	\$1,437.96
Unpaved Roads: Operating costs for unpaved (loose top) roads per land kilometre	Operating Costs for Unpaved Roads Total Paved Lane km	\$2,418.04	\$2,083.06	\$2,022.32	\$1,859.55
Winter Control: Operating costs for winter maintenance of roadways per lane kilometre maintained in winter	Operating Costs for Winter Control Total Lane km maintained in Winter	\$357.63	\$272.25	\$238.13	\$246.19

(*) 2002 Definition change- "Program Support" costs allocated from General Gov't to other Departments

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PERFORMANCE MEASURES COMPARISONS 2003 - 2000
SCHEDULE 92 : EFFECTIVENESS

SERVICE AREAS	UNITS	EFFECTIVENESS MEASURE			
		2003	2002	2001	2000
TRANSPORTATION SERVICES					
ROADWAYS					
Adequacy of Roads: Percentage of paved lane kilometres rated as good to very good	Number paved lane km where <u>condition is rated good-very good</u> Total number paved lane km tested	65.50%	66.67%	63.64%	59.88%
Effective Snow and Ice Control for Winter Roads: Percentage of winter event responses that met or exceeded locally determined road maintenance standards	Number of winter events where the <u>response met local standards</u> Total number of winter events	100.00%	100.00%	100.00%	100.00%
ENVIRONMENTAL SERVICES					
WATER					
Boil Water Advisories: Weighted Number of days when a boil water advisory issued by the Medical Officer of Health, appl. to a municipal water supply, was in effect	Number of boil water days <u>times the number of connections affected</u> Total connections to service area	0	0	0	0
Breaks in Water Mains: Number of breaks in water mains per 100 kilometres of water main pipe in a year	<u>Number of water main breaks in a year</u> Total kilometres of water main pipe / 100	14.14	7.2727	3.6364	4.00