



# Construction Bulletin

July 28, 2023

## HILLSBURGH GRAVITY SEWER CONTACT INFORMATION & FAQs

**Contract: 2022-04W**

As part of the ongoing construction of the Hillsburgh Gravity Sewer along Trafalgar Road, we are providing you with this bulletin to keep you informed and address any concerns that may arise during this construction phase. We understand that construction can be disruptive, and we greatly appreciate your continued patience and cooperation.

In the event of unforeseen circumstances or emergencies related to the construction, please refer to the procedures outlined below and contact the appropriate parties specified in this bulletin. For emergencies such as fire, medical, or police, please call 9-1-1. For all other concerns or issues, please utilize the contact information provided.

### FREQUENTLY ASKED QUESTIONS

- Where will my water and sewer services be placed?

During the construction, water services and sewer laterals will be laid up to the property line at the center of your property. If this conflicts with the placement of your septic system, please contact the Town of Erin as detailed below as soon as possible so we can assist you in finding a suitable resolution to the situation.

- What should I do if my water supply is affected by construction activities?

During the pipe installation process, dewatering operations in nearby trenches may affect or temporarily interrupt your well water supply. If you experience any issues with your well water, please contact the Town of Erin. In coordination with the Construction Team, they will arrange to provide a temporary alternate supply of water via water tank and bottled water to your property until well supply is restored.

- Who do I contact if I lose internet, cable or land-line service?

If the construction work breaks the underground service lines to your property, the Contractor will make arrangements with the telecommunication provider to restore the service as soon as possible. Otherwise, please contact your respective telecommunications provider for assistance.

- Who do I contact if I lose power?

Please contact Hydro One at 800-957-7756.

- What should I do if I have concerns regarding flooding that are believed to be related to construction activities?

While utmost care is taken during construction to minimize the risk of flooding, it is possible that heavy rain events may cause water to encroach onto properties. If you encounter flooding related to construction activities, please first ensure your safety and evacuate the affected area, if necessary. Once in a safe area, please notify the Town of Erin. We will work with the



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Construction Team to address the issue promptly.

- What should I do if I suspect there is a gas line break?

If the construction work breaks a gas line service or main, the Contractor will make arrangements with the gas supplier to restore the service as soon as possible. The Construction Team is well-prepared to handle such situations and has established procedures in place to promptly address any potential impacts to surrounding properties in the event of a gas service or main strike. They will take immediate action and work closely with the Town's Fire Department to ensure the safety of the public.

If you suspect a gas line break within your house, do not attempt to investigate the issue yourself but please first ensure your safety and evacuate the affected area and then once in a safe place, call the Town's Fire Department.

- Can I contact the Contractor if I need some information or want to convey some information?

The proper of line of communication for the public regarding the construction works is to contact the Town of Erin as detailed below.

- What are the detour routes for the Trafalgar Road closure?

Detour 1 (for vehicles) and Detour 2 (for trucks) are in place to direct vehicles and trucks around the closure of Trafalgar Road.

Other detours in the Hillsburgh area, Detours 3, 4 & 5, are detour routes associated with the closure of Sideroad 17.

## MORE INFORMATION AND CONSTRUCTION UPDATES

The Town will also be hosting bi-weekly public open houses to provide an opportunity for residents and businesses owners to ask questions and voice their concerns regarding the project. These open houses will be held every second Wednesday at the following locations. The next public open houses will be hosted on August 9th.

- Hillsburgh Community Centre, Banquet Hall (Upstairs): 1:30 PM – 2:30 PM
- Erin Centre 2000, Shamrock Room (Upstairs): 3:00 PM – 4:00 PM

We apologize for any inconvenience caused and thank you for your cooperation and patience as we work to improve the infrastructure in Hillsburgh. Your safety and well-being remain our top priority.

For any general questions or concerns, please reach out to us via the following means:



[digerin@erin.ca](mailto:digerin@erin.ca)



519-855-4407 ext. 262 (8:30 AM – 4:30 PM)



[www.erin.ca](http://www.erin.ca)

**PLEASE FOLLOW THE TOWN'S SOCIAL MEDIA FOR CONSTRUCTION UPDATES**

