



2020 Budget Survey Results

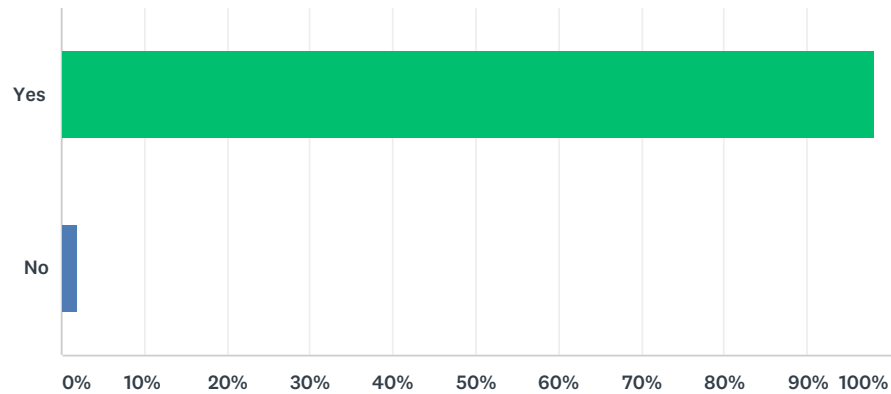
As part of the 2020 Budget process, the Town of Erin conducted a public survey to gather input from residents on the services and priorities of the Town.

The budget survey (Appendix A) was launched on September 17, 2019 and was available online through the Town of Erin website (www.erin.ca) and the Town's social media platforms. A print version was also made available at Town Hall, Hillsburgh Community Centre and Erin Community Centre and during the Erin Fall Fair.

A total of 306 survey responses were received. All input gathered was compiled into this report. Where necessary, comments have been edited to remove inappropriate language or wording.

Q1 Are you a resident in the Town of Erin?

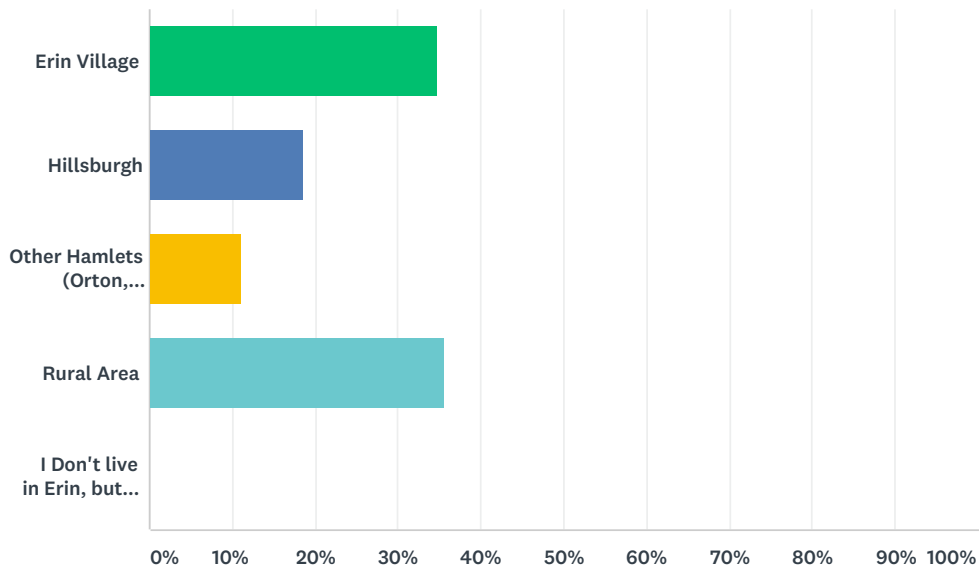
Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	98.04%	300
No	1.96%	6
TOTAL		306

Q2 Please select which area you live in:

Answered: 306 Skipped: 0



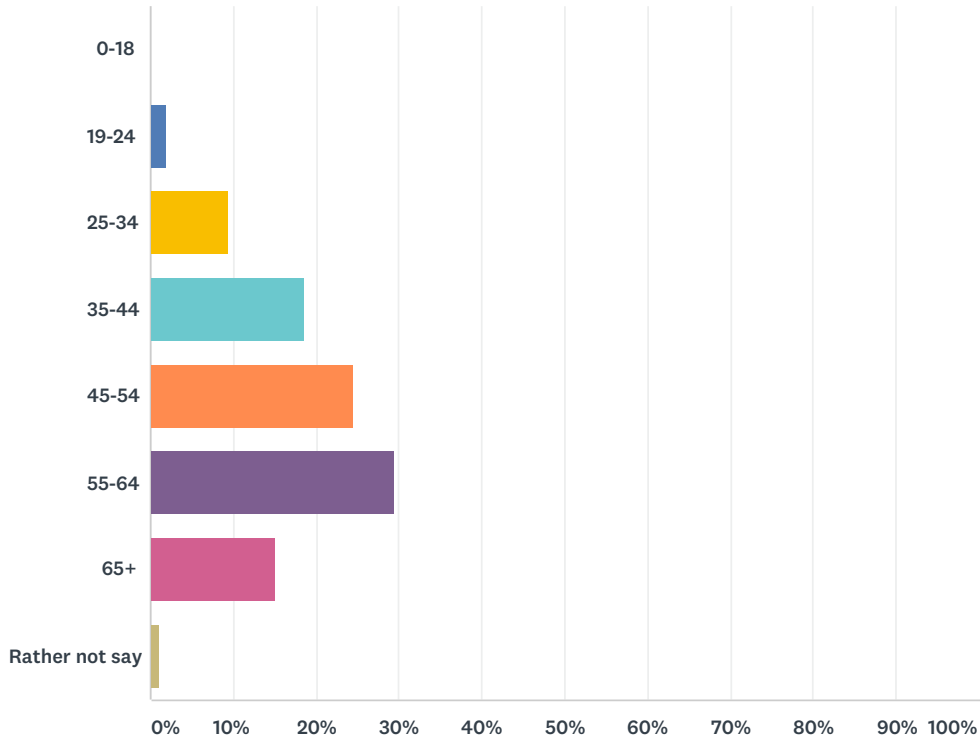
ANSWER CHOICES	RESPONSES	
Erin Village	34.64%	106
Hillsburgh	18.63%	57
Other Hamlets (Orton, Brisbane, Ballinafad, Cedar Valley, Ospringle, Crewsons Corners)	11.11%	34

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Rural Area	35.62%	109
I Don't live in Erin, but work in Town.	0.00%	0
TOTAL		306

Q3 Age:

Answered: 306 Skipped: 0

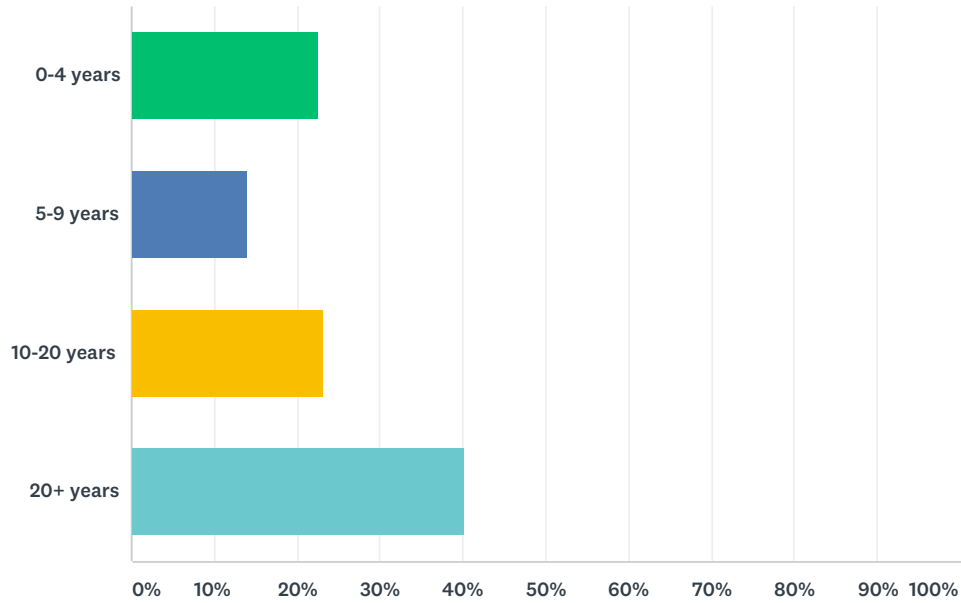


ANSWER CHOICES	RESPONSES	
0-18	0.00%	0
19-24	1.96%	6
25-34	9.48%	29
35-44	18.63%	57
45-54	24.51%	75
55-64	29.41%	90
65+	15.03%	46
Rather not say	0.98%	3
TOTAL		306

Q4 How long have you lived/ worked in the Town of Erin?

Answered: 306 Skipped: 0

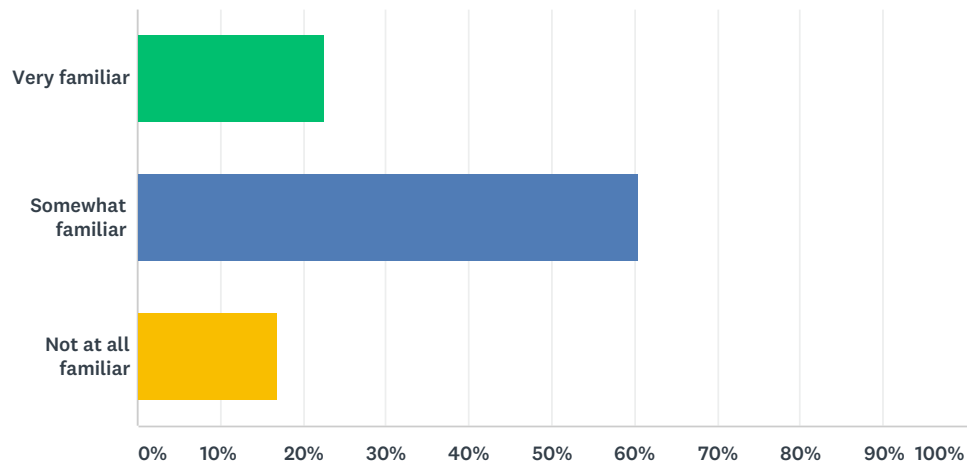
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ANSWER CHOICES	RESPONSES
0-4 years	22.55% 69
5-9 years	14.05% 43
10-20 years	23.20% 71
20+ years	40.20% 123

Q5 How familiar are you with the services and programs funded by the Town of Erin versus the County of Wellington?

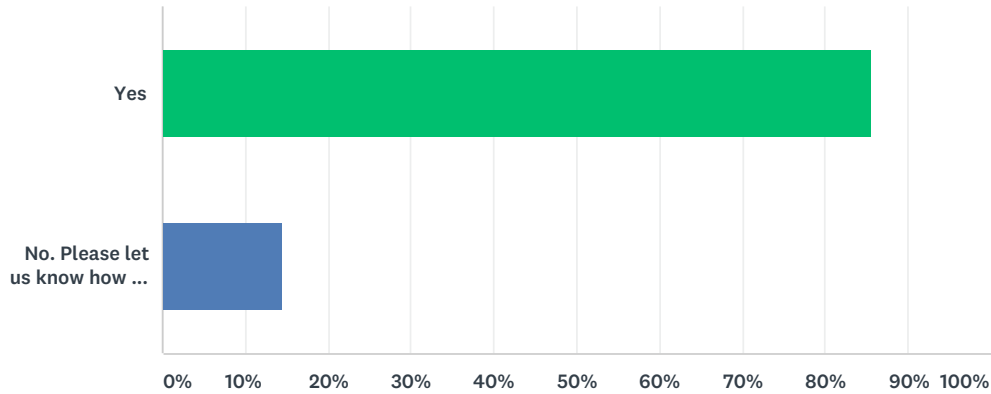
Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES
Very familiar	22.55% 69
Somewhat familiar	60.46% 185
Not at all familiar	16.99% 52

Q6 Are you satisfied with the current level of snow removal services provided by the Town of Erin?

Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	85.62%	262
No. Please let us know how we can improve:	14.38%	44
TOTAL		306

#	NO. PLEASE LET US KNOW HOW WE CAN IMPROVE:
1	After bad weather I cannot make it down my road due to glare ice in 4x4 I work afternoons and come home around midnight...opp have closed the road more than once and told me to go to a hotel until you come scrape the road. I have slide backwards down the low grade hill need tow truck.If emergency no one would make it down our road it is that bad afterhours sometimes that is not acceptable..many hours after a storm not within reason.
2	do not close 8th line Manchee Hill. 30 years the town provided services. G Delfoss unilaterally blocked the road for 2 years
3	When cleaning the snow, it shouldn't be pushed on the end of the residents driveway. This creates a huge issue for us
4	Sand and salt needs to be applied in a consistent manner. Not just on hills or just one pass up the middle of road
5	Pave Townline of Eramosa-Erin
6	instead of wasting money grading the roads multiple times why not just pave the road? im on 5th line. it's awful in the spring. i get so frustrated when i see workers grading the roads before it rains, only to see them a few days later regrading their work because the water washed away some of the roadway. why not have some more police keeping an eye on traffic on 17 sideroad? people FLY down this road. the hill on 5th at conningsby cemetery is terrifying in the winter. there's more traffic on the road since 17 sideroad was paved. people looking to avoid the construction on 24 toward guelph and trafalger.
7	We used to have a great driver who managed to miss dumping all of the snow from our street on our driveway. We live on a very wide corner and snow from both sides of the street are dumped on our side, usually on our driveway because we're in the outer corner.
8	Would like it done earlier
9	They fill our driveway every time they plough passes
10	Too much cleaning. Too much sand on rural roads - snow pack is good.

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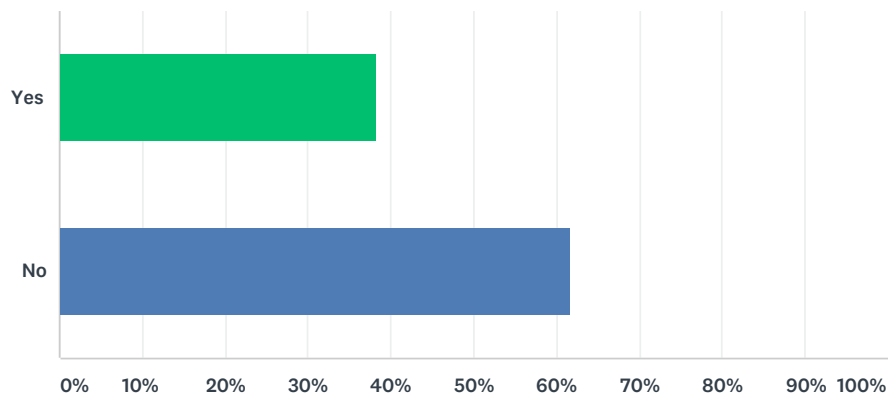
11	Side streets need to be plowed wider. Not just one sweep down one side and a wee swipe on the other. Especially Daniel St!!! It is only wide enough for one car
12	sidewalks and parking lots of parks are not great.
13	Timing of snow removal services in residential areas quite delayed
14	I think the sidewalk could be cleared better. I think the side street could be cleared wider. (Town of Erin streets)
15	Not always done in a timely manner. Often the uphill part of Erin heights is not salted well where it joins Dundas making it hard to get out of the subdivison.
16	Faster grading after ice storms
17	I would like road scrapped more often as potholes are a problem. Or the road paved!
18	Use more markers along the curbs to get accurate depth of how far to plow
19	Do the back roads sooner
20	Our street done very late in the day and not lower wide enough
21	need to grade faster after ice storm...be pro-active
22	Keep 8th line south of dundas open during the year
23	We are a town of working commuters. Start plowing earlier including weekends and not just when the buses are running.
24	Plow back roads on a regular basis for those residents
25	clearing of snow banks on Business section of Main Street needs to be done more often.
26	Don't use private Contactors.
27	Review why the 8th line is closed in the winter now after always being open, thank you
28	I notice a huge difference when driving out of town. As soon as I reach Caledon area the roads seem to be much better. I'm not sure why this is because I see the plows but there is definitely a difference in the road conditions once I leave town.
29	way too much sand used on main st. and the clearing of it in spring damages the grass- they sweep even if it has already been done, and its too late for the grass to recover
30	basically satisfied... but .. quit plowing in the end of my drive and knocking off my mail box
31	I am satisfied with the services as they are very efficient and timely. What I hate is that by the time I get home from work the bottom of my driveway is so full of road slush and snow I have to spend 3 hours cleaning it up before it freezes.
32	Cut back the snow banks - snow was getting piled so high along the ditches you could not see to make a safe turn.
33	Because most of us commute, please ensure secondary roads such as Erin Heights/Dundas are cleared before 6:30 a.m
34	Cut pathways through the banks on main street. The sidewalk guys are great and get things done quickly, but if they used the machines to cut pathways the main street would be more pedestrian friendly and safe
35	When there is a large amount of snow I would like to see it removed from the side streets as well as Main St
36	Snow removal is slow. Our road is sometimes not plowed until after 12pm
37	They destroy our mailboxes, and dump snow in our driveway
38	Faster clean up after snow fall. Especially in the smaller streets of Hillsburgh
39	Plow snow in my lane way and vacant lot across road is clear?duh
40	Remove snow on sidewalk in front of house.
41	The new hours of the drivers didn't always jive with when it eaa actually snowing. It was ridiculous how bad the riads were and how many snow days we had because the drivers didn't start early enough.

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42	I live on a rural road, across from a large field, so why can't the plow push the snow towards the field side instead of filling in my driveway every time we've worked hard to shovel it? Also, with multiple hills on our road, it's very dangerous to top a hill when the road has only had one lane plowed on it, as you have no idea if anyone is coming at you from the other side as you're topping the hill.....extremely dangerous!
43	Unsure- haven't been here for winter yet
44	Rural roads done more often

Q7 Currently, 67% (185 KM) of the 274 KM road network in the Town are loose top gravel roads. Knowing that it would cost roughly \$41,000 per km, would you be in favour of the Town proceeding with a program to apply surface treatment (tar and chip) to gravel roads?

Answered: 306 Skipped: 0

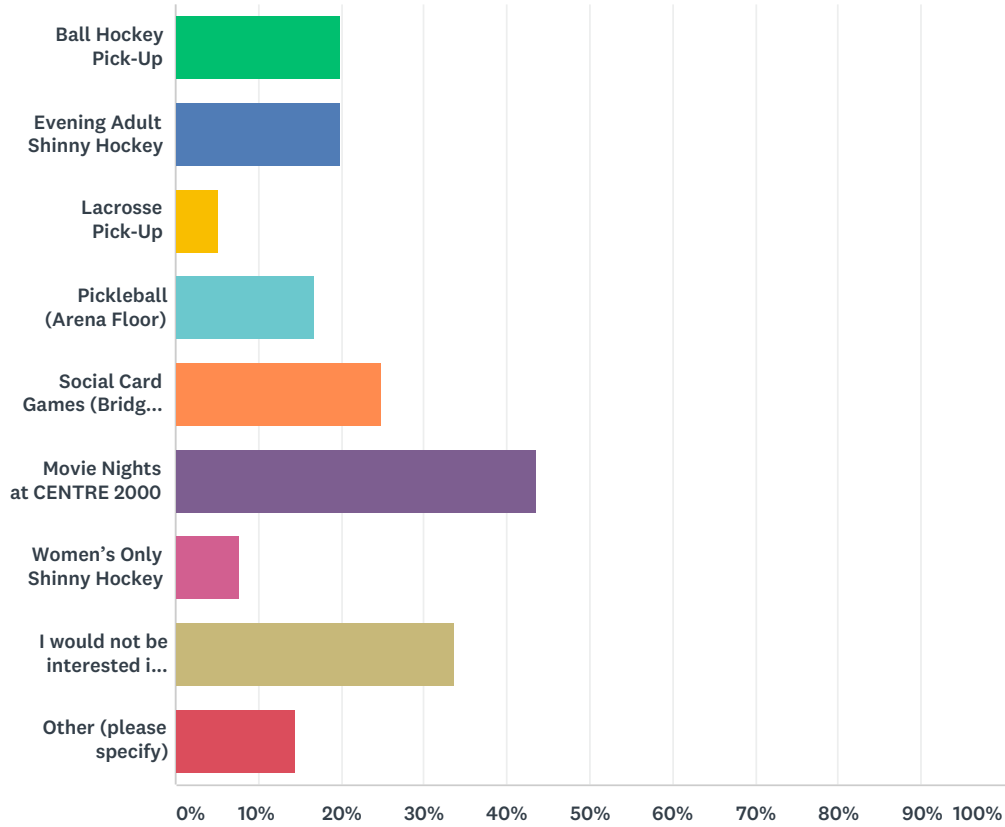


ANSWER CHOICES	RESPONSES	
Yes	38.24%	117
No	61.76%	189
TOTAL		306

Q8 The Town is looking to offer user-pay drop-in recreational activities. Which recreational activities would you like to see offered? (check all that apply):

Answered: 306 Skipped: 0

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ANSWER CHOICES	RESPONSES
Ball Hockey Pick-Up	19.93% 61
Evening Adult Shinny Hockey	19.93% 61
Lacrosse Pick-Up	5.23% 16
Pickleball (Arena Floor)	16.67% 51
Social Card Games (Bridge, Euchre, Cribbage)	24.84% 76
Movie Nights at CENTRE 2000	43.46% 133
Women's Only Shinny Hockey	7.84% 24
I would not be interested in drop-in activities	33.66% 103
Other (please specify)	14.38% 44
Total Respondents: 306	

#	OTHER (PLEASE SPECIFY)
1	Skating, swimming, hockey, basketball, tennis
2	volleyball, basketball, badminton
3	more senior activities. lawn bowling, monthly meet and geet dances for seniors, bus day trips into city shopping . museums etc.
4	art nights
5	Trail cycling group, adult skating sessions (already exist-don't drop them)
6	More evening opportunities, painting classes, arts, exercise, etc. Some of us work during the day and can't make daytime activities
7	skate park

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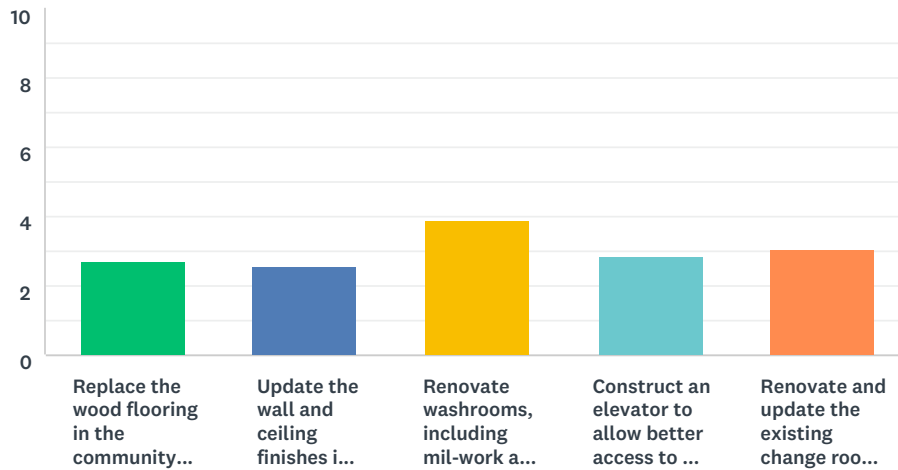
8	Dog park
9	Volleyball
10	Dancing
11	More programs for kids
12	Games room - ping pong, shuffleboard, bard games
13	volley ball, more reasonable charges to access town of erin properties for no profit groups and local sports groups
14	Swimming!
15	Yoga Zumba
16	Fitness and exercise programs like yoga
17	Soccer Pick up
18	Splash pad or pool
19	None of these
20	EVENING OR WEEKEND ADULT ICE SKATING
21	Things for the kids - maybe a laser tag, indoor skatepark, or something. With the option of holding birthday parties.
22	Warhammer
23	fun educational events for kids
24	Swimming pool
25	Basketball
26	we need a football field and highschool team
27	Softball
28	senior adult exercise programs, a day time drop in center, day time activities like bingo
29	Activities for teens
30	Dance lessons, fit classes, horse back riding lessons
31	Basketball, baseball, volleyball...
32	I think drop in activities are worth funding but can't think of any I'd use
33	I think these should be run by community groups with rental support from the town, not paid for with tax money and town staff who are already overworked
34	Exercise classes such as Pilates, tone and stretch etc.
35	Yoga
36	General Skating
37	Fitness classes
38	Bingo nights and other social events
39	Swimming
40	Arts & cultural activities
41	Something for young children/families
42	I would like to see more social games, other than those listed
43	Ringette
44	Soccer

Q9 The Town of Erin's Building Assessment Report, recommended completing essential upgrades and maintenance to the Hillsburgh Arena.

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Below are a few key capital projects, please indicate the most important action items by dragging them in order of priority (1 = highest priority, 5 = lowest priority):

Answered: 306 Skipped: 0

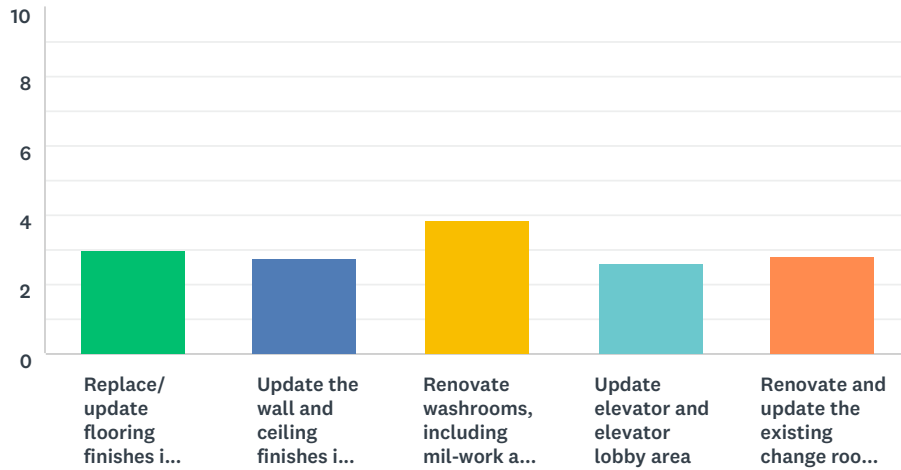


	1	2	3	4	5	TOTAL	SCORE
Replace the wood flooring in the community room	14.05% 43	13.40% 41	18.95% 58	33.99% 104	19.61% 60	306	2.68
Update the wall and ceiling finishes in the community room	6.54% 20	16.34% 50	24.51% 75	30.72% 94	21.90% 67	306	2.55
Renovate washrooms, including mil-work and fixtures	32.03% 98	34.64% 106	25.16% 77	5.88% 18	2.29% 7	306	3.88
Construct an elevator to allow better access to the community room	27.45% 84	12.09% 37	12.42% 38	14.05% 43	33.99% 104	306	2.85
Renovate and update the existing change rooms, including interior finishes and plumbing upgrades	19.93% 61	23.53% 72	18.95% 58	15.36% 47	22.22% 68	306	3.04

Q10 The Town of Erin’s Building Assessment Report, recommended completing essential upgrades and maintenance to the Erin Community Centre. Below are a few key capital projects, please indicate the most important action items by dragging them in order of priority (1 = highest priority, 5 = lowest priority):

Answered: 306 Skipped: 0

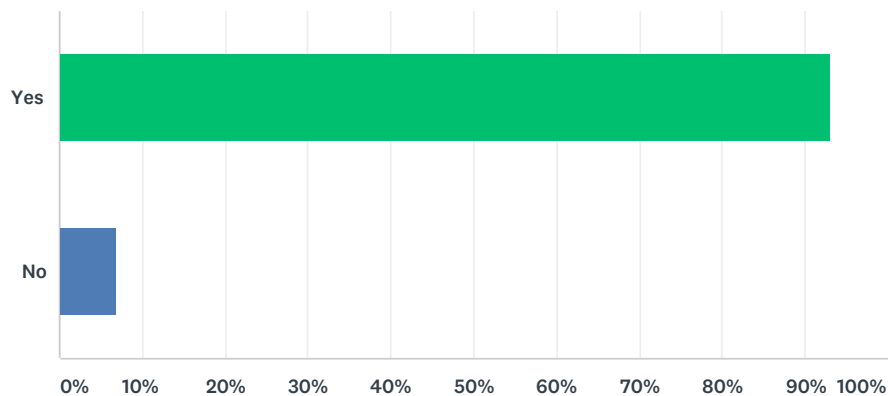
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	1	2	3	4	5	TOTAL	SCORE
Replace/ update flooring finishes in common areas	20.59% 63	15.69% 48	22.22% 68	27.12% 83	14.38% 44	306	3.01
Update the wall and ceiling finishes in all public areas	7.52% 23	21.90% 67	25.82% 79	28.43% 87	16.34% 50	306	2.76
Renovate washrooms, including mil-work and fixtures	33.01% 101	30.07% 92	28.10% 86	7.84% 24	0.98% 3	306	3.86
Update elevator and elevator lobby area	20.59% 63	11.44% 35	9.15% 28	22.55% 69	36.27% 111	306	2.58
Renovate and update the existing change rooms including interior finishes and plumbing upgrades	18.30% 56	20.92% 64	14.71% 45	14.05% 43	32.03% 98	306	2.79

Q11 The Town of Erin Clerk's Office is looking at implementing Open Data on the Town's website. Open Data is a practice that makes data sets of public services and programs freely available, and easy to access. Would you be in favour of the Town adding this program?

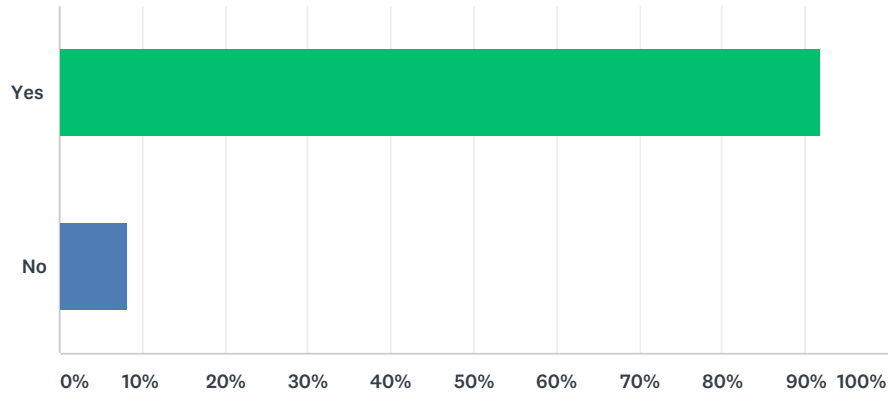
Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	93.14%	285
No	6.86%	21
TOTAL		306

Q12 The average age of the Town's Fire & Emergency Service vehicles are 21 years old, with some vehicles reaching the age of 30. It is recommended that the service vehicles should not exceed 20 years. The Town has been proactively, putting money into a reserve fund to assist in addressing the aging Fire Fleet, as the average replacement cost of a Fire Truck is \$600k. Would you agree that the Town should continue to build up the reserve fund to address the Town's aging Fire Truck Fleet?

Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	91.83%	281
No	8.17%	25
TOTAL		306

Q13 How satisfied are you with the current operational level of service and level of public engagement through the Public Safety Programs provided by the Erin Fire and Emergency Services Department? (1= very unsatisfied, 5= very satisfied):

Answered: 294 Skipped: 12

Q13 How satisfied are you with the current operational level of service and level of public engagement through the Public Safety Programs provided by the Erin Fire and Emergency Services Department? (1= very unsatisfied, 5= very satisfied):

Answered: 294 Skipped: 12

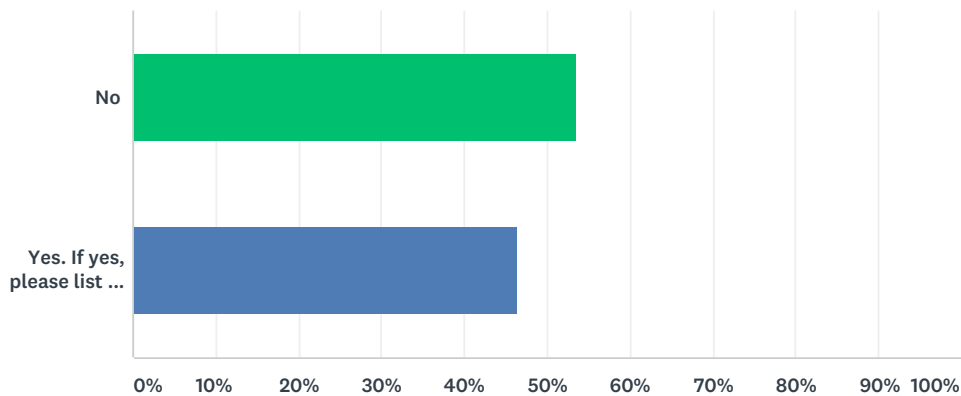
3.9★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	6.80% 20	2.04% 6	22.45% 66	35.03% 103	33.67% 99	294	3.87

Q14 Do you feel that there should be additional Town initiatives for Business Creation, Entrepreneurship and Innovation in the Town?

Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
No	53.59%	164
Yes. If yes, please list the initiatives you would like to see:	46.41%	142
TOTAL		306

#	YES. IF YES, PLEASE LIST THE INITIATIVES YOU WOULD LIKE TO SEE:
1	tourism
2	Grocery stores, shopping mall
3	Sewers and wastewater
4	Reinstate business to business networking breakfasts.
5	New businesses rental properties should have a break on cost of rent for 1 year. give them a break. too ,many shops close down too soon. rent is too expensive on the main street. hate seeing empty stores!
6	EMPHASIS ON TOURISM ... MONTHLY "WHAT'S HAPPENING IN ERIN" NEWSLETTER TO BE DISTRIBUTED LOCALLY AND TO BUSLINES, AIRPORTS, TRAIN STATIONS ETC. MAY INCLUDE SHOPPING INCENTIVES ..ADVERTISE ON RADIO STATIONS INCLUDING ERIN RADIO, THE JEWEL ETC.
7	As long as it doesn't mean giving councilors children 6 figure jobs for doing nothing
8	Bring in more job opportunities for youth
9	yes
10	lower rent and leases for new business ventures in empty buildings
11	Make it easier for businesses to come to Erin
12	Lower rents for small businesses
13	Affordable housing for those that could find local employment
14	Not sure
15	High Speed Rural Internet. Tax incentive
16	Business attractions and entertainment
17	BE more helpful. aim to encourage not inhibit new business
18	lower the price for permits, make it easier to build, incentives for building & hiring local
19	I think there have been some good initiatives including grants for building improvements

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20	Help with bring in small space ndustry
21	This should not have been a mandatory comment.
22	More businesses for the town to grow
23	not sure
24	Affordable rent for businesses
25	business meetups
26	Less Roadblocks
27	Actively recruiting commercial and industrial businesses to the town
28	Buy local/loyalty card
29	I'm not sure.
30	More engagement with businesses and high school students
31	Take a poll of what businesses residents in erin think would be good for the town
32	More e engagement with business owners and high school students.
33	unsure but unaware of any at the moment.
34	Offer space in Centre 2000 at reduced rates to social enterprise/social innovation start-ups or small businesses with potential to offer employment
35	Short term tax breaks.
36	Tax breaks
37	N/A
38	N/A
39	Business Creation
40	More support BIA
41	Grants for business, incentives for installation, entrepreneurship resources (training, information, etc.) and more
42	more shopping experiences, workshops for the unemployed, a teen centre
43	small business offices could be attracted, but need high speed internet and paved roads
44	Blank
45	Get high Speed internet to all of Erin
46	I would like to see some advertising for businesses by the town, such as a sign listing the businesses in the commercial district identifying what is there
47	Rent assist to fill in empty store fronts, a makerspace so creative/crafty residents can build their saleable items without having to invest heavily in their own equipment before they establish a market to sell to
48	Less boutiques, nobody shops there. Add shops that would actually be frequented more.
49	Possible initiatives similar to Clonton and Seaforth used.
50	Financial
51	More opportunities for small businesses to open on Main Street to bring in tourists and attract repeat clientele
52	Offer tax initiatives to recruit new businesses
53	Reasonable Rent control; downtown core peotection, restoration and beautification that attracts and allows sustainable tourism and related attractions like boutique shops, cafes and other attractions.
54	We should be getting more business to pay more of the expensive instead of the town people. If the expensive get to be too much, people will be moving and it will become a ghost town. Look at down town rent is too much and we keep losing business in town

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55	Unk
56	Rent is very high so some help to small business would go a long way.
57	Work with building owners for more reasonable rents for Main Street shops. There always seems to be many empty store fronts, which in turn give a negative image of the town and does not draw people here to enjoy the charm. Addition of public washroom, paved parking lot, advertising Farmer's Market, scarecrows, all positive moves.
58	Attract industry
59	Attract small (1-10 people) small professional business, promote converting houses to offices, practices etc
60	Building opportunities and new business locations in town
61	Free rent for a few months to start up business
62	build on the equine industry, improve trail systems and tourism with promotion
63	more department type stores such as Giant Tiger so we do not have to travel out of town.
64	Nursing Home, start with assisted living to the end of life
65	Restaurants, rural high speed internet, movie theatre
66	Christmas Markets, Town Halls, workshops
67	Don't know
68	Store fronts/Main Street aesthetics
69	Support sustainable soil and agri ventures
70	I love the old small town feel of Main Street and think it would benefit from rotating displays of local artist's work - pottery, weaving, woodwork, jewelry, books from local authors etc. that would continue to make Erin a unique place to visit.
71	we need initiatives to attract and support more retail into the town
72	Business tax is an important piece we are missing. Attract more business
73	Cheaper rent for businesses
74	attract business like orangeville does...lots of businesses and offices in houses in town...affordable office space vs Brampton, caledon, etc...no commute
75	A lot of stores fronts are empty. Something should be offered (lower taxes, lower rent) to fill these empty spaces
76	While the attraction of new business to Erin is largely a function of waste water infrastructure and high speed internet, having an effective transportation system available to enable labour to come to Erin is an important element of success
77	Expanding newer businesses, Main Street needs refurbishing to make it more attractive
78	Office of Economic Development that actually works on bringing in economic development
79	Web site for all local businesses to share.
80	arts and culture, pop up in current vacant retail on village of Erin's main street
81	The Town needs to stop making it hard for people to open businesses. And buildings need to be passes. Like the one where Mundells was. Also the construction needs to finish at the old Erin School on Main.
82	get rid of the economic development officer and replace with a person that lives in the real world
83	Equitable funding to improve businesses
84	1. There should be a town BIA 2. the town should look to local trades and businesses first for their own services and needs 3. It should be easier for new businesses to get licenses, permits, etc.
85	I would like to see the downtown cleaned up and made to look more presentable in order to attract new businesses to the area
86	Whatever it takes to encourage commercial and industrial component
87	Green projects. Equine tourism. Horse events
88	support to help market businesses to areas outside of town i.e. GTA

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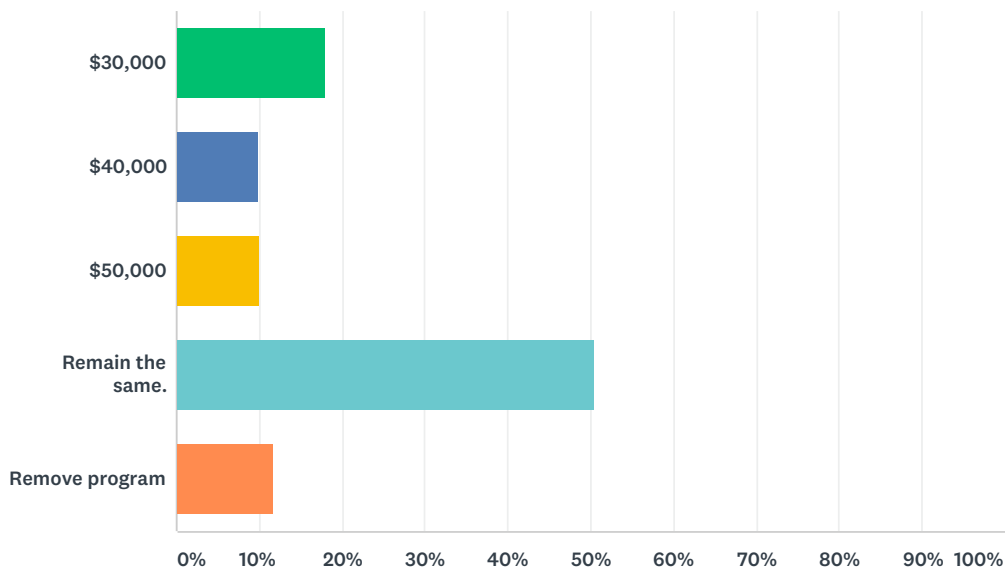
89	Lower rent
90	Yes, eliminate the tax break for vacant properties!
91	open workshops, marketing campaign to business owners, partnerships with businesses, promotion of benefits to create business in Erin. Put parameters around those who own land in reducing rental rates. it is heard alot businesses try and a certain individual continues to raise rents - not sure if the Town can put some controls in place.
92	Buisness tax breaks for small companies starting up
93	More events that show people the strength of community in Erin.
94	Financial support and marketing support
95	proceed with sewerage systems.... will attract businesses if a complete "service" is available
96	Local small business and family run
97	Events in the media advertising the town as open for new business.
98	looking for additional businesses, to help create jobs
99	restaurant/dining facilities , industrial businesses
100	Subsidies for downtown businesses based on business development planning. Beautification efforts for storefronts. An increased focus on marketing Erin businesses.
101	Hotel and motels and a swimming pool
102	Advertising outside of Erin to invite entrepreneurs in.
103	not sure
104	Attract business that local residents need and want - too Kanye specialized boutiques that we can't use. Why not get a giant tiger or other more common stores for everyday? That's why people go to Orangeville or Guelph - variety of stores that are affordable.
105	Promoting local business
106	-
107	Drop in centre
108	forums
109	Standards for town business frontages, actively recruiting businesses that would add value
110	Attract more business
111	I'm not familiar with those in place. I would like to find out.
112	But I doubt we have the money for these type of programs
113	Establishment of serviced industrial and commercial areas to increase the non-residential tax base.
114	Building out a Corporate brand of what Erin is about.
115	Robyn needs more staff support. She is great, but can't help the town grow alone, and has her hands in so many important projects she NEEDS support!
116	Unsure
117	Business center
118	n/a
119	financial incentives
120	NA
121	Tax incentives to small business not developers.
122	more advertising of events etc to draw customers to existing businesses and/or to start a business here
123	Have the b.i.a. In town open to all businesses

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124	I want of build a factory in Erin
125	We need more capability for overnight stays, easier access to high-speed internet.
126	Due to our proximity to the city, I think offering modern day amenities such as sewer and town water will attract businesses. If that does not work, invest in additional strategies
127	Waste water treatment and sewer systems
128	More grocery and shopping options. Increase jobs in town with a Walmart or real Canadian superstore
129	Lower the rent/taxes
130	Not sure
131	Tax savings incentives
132	Art Gallery, art supplies & crafts showcase
133	Tax breaks for new or start up businesses
134	Business creation is good. Depends on what programs, cost, and how effective they are.
135	Home show
136	Continue to add unique business to our downtown area for attracting people from all over to come visit Erin
137	Not sure
138	I don't know enough about it to make a specific suggestion, but I think creation is to be encouraged.
139	Attracting more businesses to our town
140	Tax incentives to bring small and big business to the town
141	Coordinate training resources for local business people
142	a business drop in center in town somewhere

Q15 The Town of Erin currently offers a Community Improvement Plan (CIP). The CIP program allows the Town and local businesses to work together to promote beautification, property improvements, including accessibility enhancements, and economic growth throughout the Town of Erin. In addition to the \$20,000 allocated from Council, the Town received a one-time grant of \$47,765 in 2018 to help more businesses receive CIP funding for their projects. Would you agree that the Town should increase the amount allocated by Council to the CIP program to \$30,000, \$40,000, \$50,000, remain the same or remove program?

Answered: 306 Skipped: 0

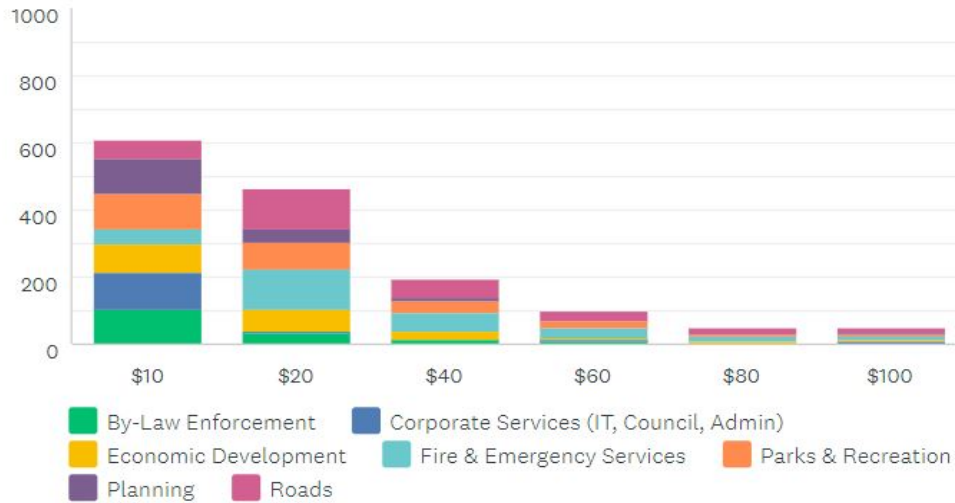


ANSWER CHOICES	RESPONSES	
\$30,000	17.97%	55
\$40,000	9.80%	30
\$50,000	10.13%	31
Remain the same.	50.33%	154
Remove program	11.76%	36
TOTAL		306

Q16 If you were given \$100 to spend on services provided by the Town of Erin, how would you allocate the funds? (Please spend all \$100 of the money by selecting the amounts you wish to deposit against the corresponding service).

Town of Erin Budget Survey 2020

Answered: 306 Skipped: 0



	BY-LAW ENFORCEMENT	CORPORATE SERVICES (IT, COUNCIL, ADMIN)	ECONOMIC DEVELOPMENT	FIRE & EMERGENCY SERVICES	PARKS & RECREATION	PLANNING	ROADS	TOTAL RESPONDENT
\$10	52.24% 105	54.23% 109	41.79% 84	22.89% 46	52.24% 105	53.23% 107	26.37% 53	20
\$20	14.85% 34	3.06% 7	28.38% 65	52.40% 120	33.62% 77	19.21% 44	52.40% 120	22
\$40	10.32% 16	0.65% 1	13.55% 21	38.06% 59	21.29% 33	5.16% 8	35.48% 55	15
\$60	12.63% 12	1.05% 1	7.37% 7	29.47% 28	21.05% 20	3.16% 3	32.63% 31	9
\$80	7.32% 3	7.32% 3	12.20% 5	29.27% 12	14.63% 6	7.32% 3	39.02% 16	4
\$100	16.28% 7	9.30% 4	6.98% 3	20.93% 9	20.93% 9	4.65% 2	39.53% 17	4

Q17 Thinking about all of the programs and services provided by the Town of Erin, how would you rate the value you are receiving for your tax dollars (1= Very Unsatisfied, 5= Very Satisfied):

Answered: 306 Skipped: 0

2.7★

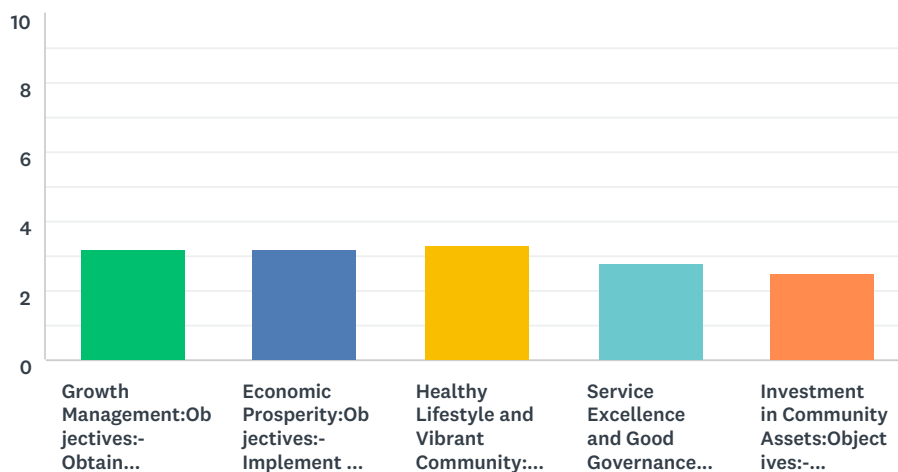
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	16.67% 51	24.51% 75	35.62% 109	18.63% 57	4.58% 14	306	2.70

Q18 The Town of Erin recently updated the Strategic Plan. This plan helps guide the budget and helps identify community priorities over the next four years. Below are the 5 Strategic Plan pillars. Please indicate the most important action items by dragging them in order of priority (1= highest priority, 5= lowest priority):

Answered: 306 Skipped: 0



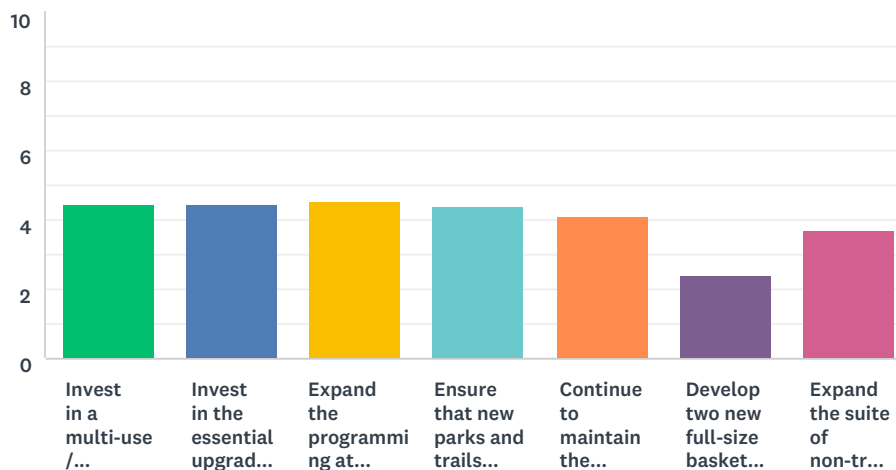
	1	2	3	4	5	TOTAL	SCORE
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Town of Erin Budget Survey 2020

Growth Management: Objectives:- Obtain financing for the proposed waste water servicing system- Manage the timely construction of the waste water servicing project- Establish the parameters to guide the Town's future growth as a community which leads in sustainable practices, wellness, and takes account of community needs and views.	38.89% 119	11.11% 34	9.48% 29	11.11% 34	29.41% 90	306	3.19
Economic Prosperity: Objectives:- Implement the Economic Development Plan- Develop plans to be investment ready and capitalize on opportunities- Take a leadership role in developing plans to secure access to affordable high-speed broadband service through the Town.	16.34% 50	31.70% 97	18.95% 58	20.59% 63	12.42% 38	306	3.19
Healthy Lifestyle and Vibrant Community: Objectives:- Preserve and foster the unique lifestyle, natural environment, and varied community amenities which differentiate and attract attention to the Town.	26.80% 82	16.99% 52	28.76% 88	15.36% 47	12.09% 37	306	3.31
Service Excellence and Good Governance: Objectives:- Manage programs, services, assets and amenities while meeting the accessibility standards- Position the Strategic Plan as the principle document guiding Town decision making- Prudent multi-year financial and resource management	9.80% 30	20.26% 62	23.86% 73	34.64% 106	11.44% 35	306	2.82
Investment in Community Assets: Objectives:- Develop comprehensive long-term plans for the Town's assets, facilities and equipment	8.17% 25	19.93% 61	18.95% 58	18.30% 56	34.64% 106	306	2.49

Q19 The Town of Erin recently adopted the Town's first-ever Parks, Recreation and Culture Master Plan. This plan will look at the future of the Town's recreational services and programming. Below are a few key priorities from the plan, please indicate the most important action items by dragging them in order of priority (1 = highest priority, 7 = lowest priority):

Answered: 306 Skipped: 0



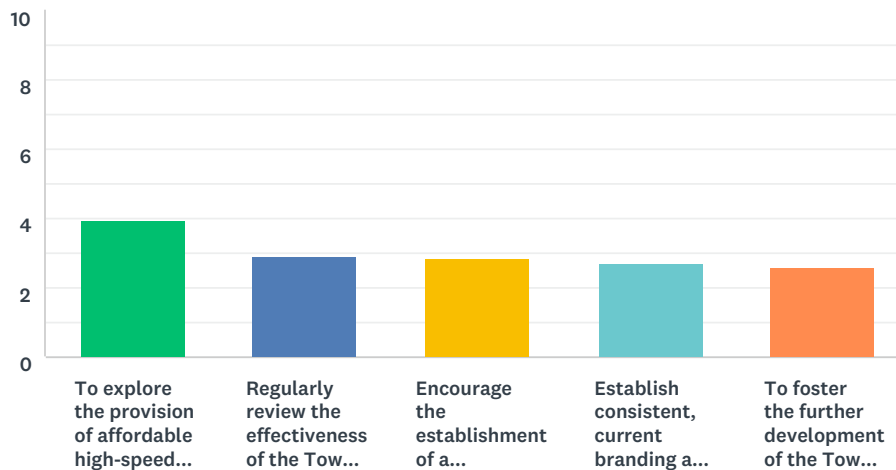
	1	2	3	4	5	6	7	TOTAL	SCORE
Invest in a multi-use/ multi-sport recreational hub in the Town of Erin.	32.68% 100	13.40% 41	7.84% 24	6.86% 21	10.13% 31	9.48% 29	19.61% 60	306	4.45
Invest in the essential upgrade and maintenance for the Hillsburgh Arena as warranted for continued community use while plans for a new multi-use recreation facility are prepared.	18.95% 58	23.86% 73	11.76% 36	8.82% 27	13.40% 41	13.07% 40	10.13% 31	306	4.46

Town of Erin Budget Survey 2020

Expand the programming at Erin Community Centre of the theatre for special events, musical performances, movie screening, etc. through partnerships with local groups and/or businesses.	14.38% 44	16.99% 52	25.49% 78	14.71% 45	15.03% 46	6.21% 19	7.19% 22	306	4.54
Ensure that new parks and trails are designed with the user's comfort, safety and accessibility in mind, through the use of CPTED (or similar) principles as well as adhering to AODA Design Standards.	12.42% 38	16.67% 51	13.40% 41	29.41% 90	15.36% 47	7.84% 24	4.90% 15	306	4.38
Continue to maintain the Town's existing Ball Diamonds and Soccer Fields in for continued use by the community.	6.54% 20	15.03% 46	20.92% 64	16.01% 49	23.86% 73	15.03% 46	2.61% 8	306	4.09
Develop two new full-size basketball courts over the 10 year plan period.	1.31% 4	2.94% 9	7.84% 24	9.80% 30	11.11% 34	32.35% 99	34.64% 106	306	2.38
Expand the suite of non-traditional programs offered/ provided by the Town to focus on children, youth and seniors to enhance the utilization of facilities.	13.73% 42	11.11% 34	12.75% 39	14.38% 44	11.11% 34	16.01% 49	20.92% 64	306	3.70

Q20 The Town of Erin recently adopted a corporate Economic Development Plan. This plan will look to achieve how to best attract and retain business in the Town and which industries and sectors to target. Below are a few key priorities from the plan, please indicate the most important action items by dragging them in order of priority (1 = highest priority, 5 = lowest priority)

Answered: 306 Skipped: 0

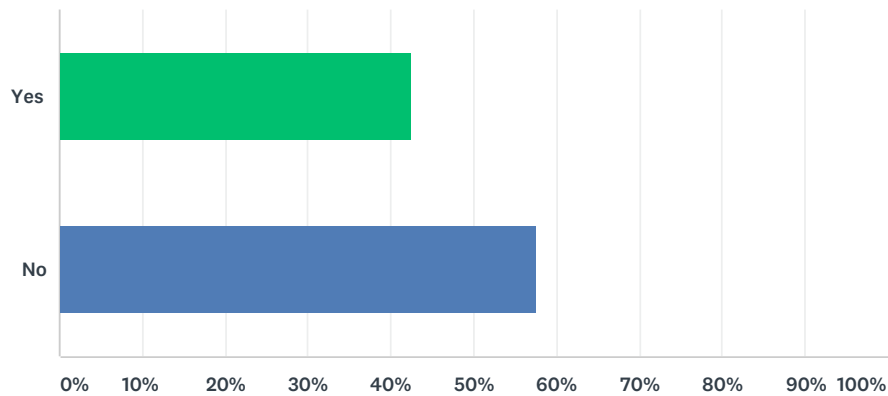


	1	2	3	4	5	TOTAL	SCORE
To explore the provision of affordable high-speed broadband throughout the Town of Erin	61.11% 187	10.78% 33	5.23% 16	7.19% 22	15.69% 48	306	3.94
Regularly review the effectiveness of the Town's Community Improvement Plan and whether modifications may be appropriate.	9.15% 28	30.39% 93	22.55% 69	19.61% 60	18.30% 56	306	2.92
Encourage the establishment of a community hub or focal point for early stage ventures, providing shared office space, broadband access, and meeting and seminar space.	9.15% 28	21.57% 66	32.35% 99	19.61% 60	17.32% 53	306	2.86

Establish consistent, current branding and messaging that raises awareness and differentiates the Town of Erin as a place to locate a business, live and visit.	8.82% 27	19.28% 59	18.95% 58	37.91% 116	15.03% 46	306	2.69
To foster the further development of the Town's tourism capacity, experiences, collaborations, infrastructure, and the external marketing partnerships.	11.76% 36	17.97% 55	20.92% 64	15.69% 48	33.66% 103	306	2.58

Q21 With the roll-out of Cannabis sales in Canada, the Town of Erin received a one-time grant of \$10,000. Would you agree that the Town of Erin should use these funds to offer public Cannabis Safety Information sessions?

Answered: 306 Skipped: 0

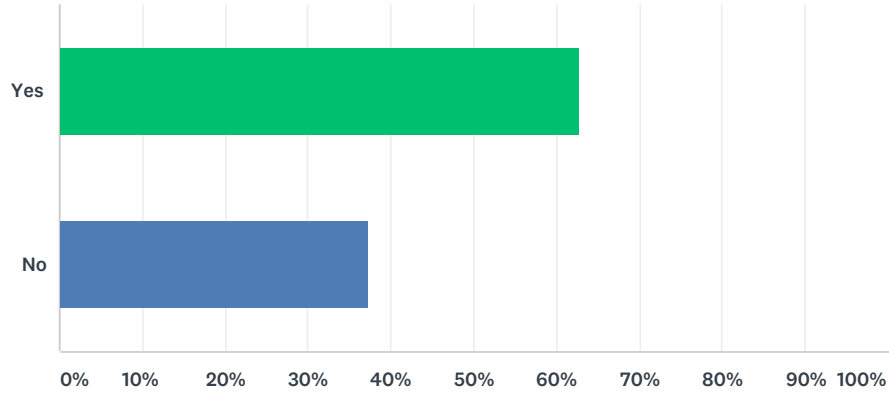


ANSWER CHOICES	RESPONSES
Yes	42.48% 130
No	57.52% 176
TOTAL	306

Q22 In addition to this survey, the Town will offer other opportunities for the public to engage in the 2020 budget process. There will be five public meetings held at Town Hall at 7:30 PM on November 19th, November 20th, November 21st, December 3rd and December 17th. Do you plan on attending the Budget Public Meetings or watching the meetings online at www.erin.ca?

Answered: 306 Skipped: 0

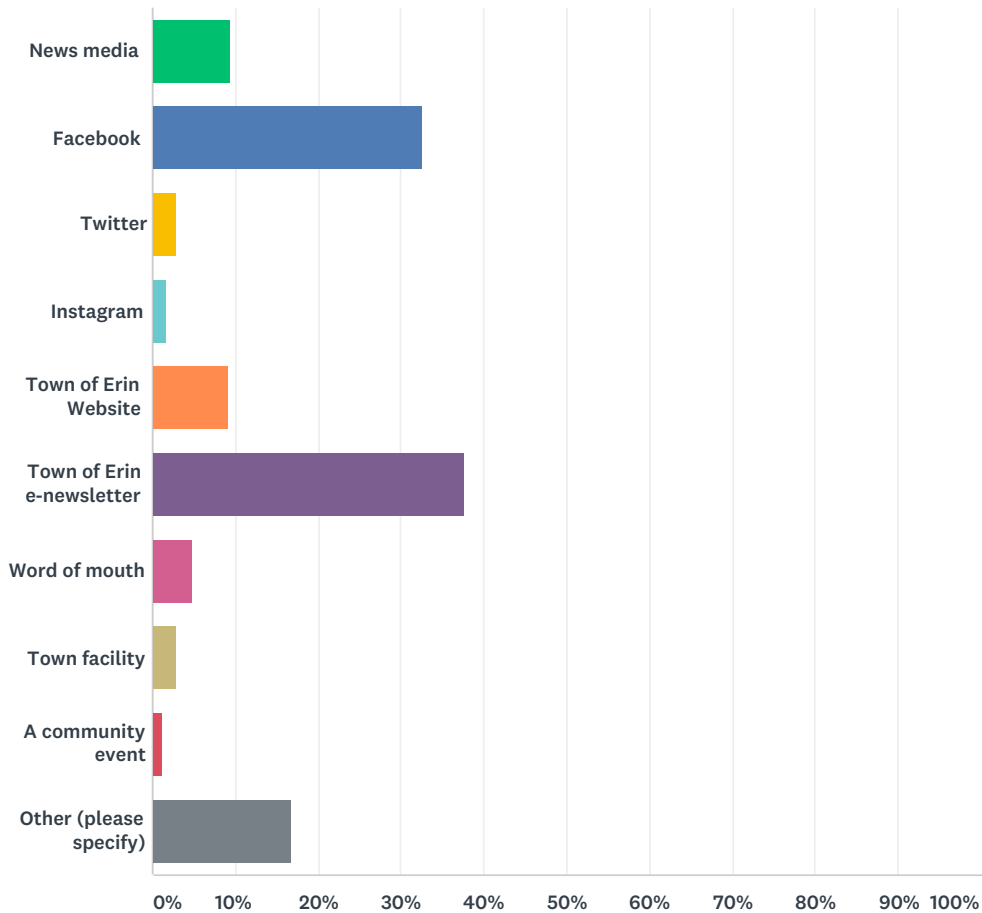
Town of Erin Budget Survey 2020



ANSWER CHOICES	RESPONSES	
Yes	62.75%	192
No	37.25%	114
TOTAL		306

Q23 How did you find out about the 2020 Budget Survey?

Answered: 306 Skipped: 0



ANSWER CHOICES	RESPONSES	
News media	9.48%	29

Town of Erin Budget Survey 2020

Facebook	32.68%	100
Twitter	2.94%	9
Instagram	1.63%	5
Town of Erin Website	9.15%	28
Town of Erin e-newsletter	37.58%	115
Word of mouth	4.90%	15
Town facility	2.94%	9
A community event	1.31%	4
Other (please specify)	16.67%	51

Total Respondents: 306

#	OTHER (PLEASE SPECIFY)
1	Randomly looking at this website. Never heard of it other than stumbling onto it.
2	My mom
3	Emailed to me
4	email from the Town
5	e mail
6	It was sent to me as I participated in past surveys.
7	Text
8	email
9	Text message
10	Email
11	signed up for text
12	Text message
13	Erin Advocate
14	Text
15	Erin Advocate
16	i could only find this survey on facebook. i cannot attend the budget meeting. I do NOT have sufficient internet access speed to be able to attend therefore leaving me excluded from this process
17	Text from Town of Erin
18	Text
19	through Erin's BIA
20	Email
21	Text from Town of Erin
22	email
23	The Wellington Advertiser
24	An article in the Wellington Advertiser
25	Text message
26	via email
27	Email directly to me
28	Text

Town of Erin Budget Survey 2020

29	Emailed
30	Email
31	Email
32	email
33	emailed directly to me
34	Text
35	It was emailed to me
36	Received an email
37	I am signed up for information alerts through my mobile device
38	Text
39	Council meeting
40	email
41	Text alert
42	Text from the Town
43	It was sent to by email
44	Erin email
45	email
46	Text
47	Email
48	A text from you
49	This survey
50	Text
51	Auto text

Q24 The Town of Erin is working to enhance the levels of communications between staff, residents and Council. Please indicate how satisfied you are with the Town's current efforts on communicating. (1 = Very Unsatisfied, 5 = Very Satisfied):

Answered: 306 Skipped: 0

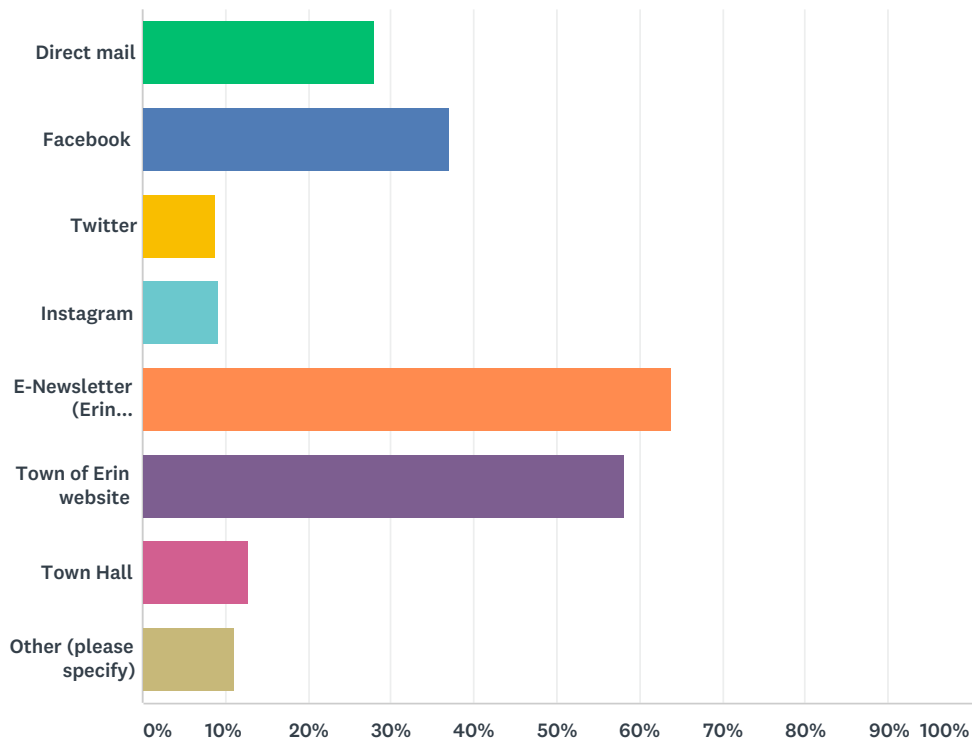
2.8★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	16.01% 49	21.90% 67	34.31% 105	21.90% 67	5.88% 18	306	2.80

Q25 Please indicate which types of communication platforms you most prefer to use when engaging with the Town of Erin. (select all that apply):

Answered: 306 Skipped: 0



Town of Erin Budget Survey 2020

Direct mail	28.10%	86
Facebook	36.93%	113
Twitter	8.82%	27
Instagram	9.15%	28
E-Newsletter (Erin Connection)	63.73%	195
Town of Erin website	58.17%	178
Town Hall	12.75%	39
Other (please specify)	11.11%	34
Total Respondents: 306		

#	OTHER (PLEASE SPECIFY)
1	Newspaper
2	Direct email with summary of recent meeting decisions
3	email
4	Texts
5	If they would bother responding at all
6	Text
7	The text message service
8	Email
9	erin newspapers; town of erin website is difficult to find anything on so I don't even consider it an option.
10	Media
11	email
12	A phone call
13	in person
14	Person to person
15	Newspaper
16	E-mail
17	Honest and Transparent Information would be nice!
18	EMail direct
19	By phone and email
20	do not drive at night - so all night / evening sessions or meetings I am not able to attend
21	Email
22	Town hall needs at least one day when they're open past 6 or 7 so people who work 9-5/have access!
23	It's not about HOW you communicate- it's the fact you don't want to be open or transparent. You can preach it but you don't live it. I have never felt so disconnected from town staff or council-methods of communication won't change that. The offices of the town have never been so cold and unfriendly, and unwilling to assist. It's a shame.
24	There are many seniors who do not use social media. Please communicate via appropriate methods for them.
25	staff returning phone calls
26	Newspapers - web based makes no sense when so many have limited internet access in Erin
27	Emails

Town of Erin Budget Survey 2020

28	Advocate
29	email
30	Text alerts
31	Email
32	email
33	Email
34	Tex messages are great!

Q26 Would you like to be added to the Town's monthly e-newsletter (Erin Connection) mailing list?

Answered: 132 Skipped: 174

ANSWER CHOICES	RESPONSES	
Name	97.73%	129
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	92.42%	122
Phone Number	75.00%	99

Q27 Are there any additional comments you would like to make about the 2020 Budget process?

Answered: 127 Skipped: 179

#	RESPONSES
1	Spend tax dollars wisely on things that are needed not throw it away on things we dont need like the new sign at the township office.
2	Make public the results audited by a neutral third party. Town staff have demonstrated as in the severance package declaration a disdain for honesty and observing its own rules of order.
3	Bring in transit...Uber-taxi service in area. Have better accessible playgrounds, especially for childrens with special needs. splash pad for hot days. dog parks
4	A LITTLE STRANGE ANSWERING BUDGET QUESTIONS WITHOUT KNOWING THE WHOLE PICTURE
5	Everything seems to be directed toward families. A large percentage of residents are either single, have no kids, or their kids have moved out. Every level of government seems obsessed with giving everything to families, and letting everyone else pay for it.
6	no
7	Something needs to be done with the Eramosa-Erin Townline. There are several farms and businesses that create extra traffic deteriorating the road conditions terribly. The road also seems to be used as a by-pass by people going up to Bellwood Lake. We would ask that the road at the very least be done in tar and chip if not paved.
8	good luck. why invest in the arena and then build a new one? what will happen to the old one? will this be sold to property develops and become an eyesore like the old school in erin? what a heritage loss and waste.
9	Question 7 not answered because I don't know the cost of continuously grading and adding gravel every season for comparison, nor how long a tar/chip surface lasts nor how much easier it might be to plow in winter compared to gravel
10	Just THANKS, for the inclusion :)
11	Some survey questions didn't have sufficient information Eg. #7 Gravel Roads: stating the cost per km doesn't mean anything without a comparison to the annual cost to maintain the current gravel road per km and the projected cost to maintain a comparable chip&tar road per km. Or, probably more useful would simply be the break even timeline of the capital investment. Some questions don't allow for a neutral answer. Eg. #6 Snow removal in Urban centers: I don't live in an urban center so cannot comment really on this, but there is no N/A. The \$100 to spend question I think has a flaw if I am understanding the premise behind it: a minimum \$10 amount doesn't leave enough to fund everything. Plus some things inherently require more funding than others, and we don't know the proportional percentage breakdowns. Really, a simple prioritization I think is what is being sought. This way the data is not being fuzzied by me converting my priority to a dollar amount for the exercise, then that dollar amount being converted by you back to a priority. My assumption is that all things need to paid for at some level. So once you chose \$10 for each thing minimum, that's \$70, and you only have \$30 to add to the more important/higher need services. So in the end, my reply only ends up with 3 levels of prioritization per the \$ amounts across the 7 categories. making 5 categories all seem the same prioritization, which is not accurate. Plus, now it seems that roads should get only twice as much as IT etc., which is not proportionally accurate I'd assume to the actual required costs.
12	Doing a great job, keep it up!

Town of Erin Budget Survey 2020

13	#7 Roads: more info required. Cost of maintaining gravel roads vs cost of surface treatment and maintains surface treatment? How long before you reach break-even point? The questions not answered were because I have no knowledge, or no interest, or did not like any choice. #9 Hillsburgh CC, and #10 Erin CC, no knowledge of condition of these facilities so requiring answers may skew survey inappropriately. #20 Economic Dev Plan: wanted to not answer that question. Should have been alternatives like N/A or none of above or choose not answer.
14	no
15	I feel too many issues have been left undone or not completed. I would ask this town council to move forward on matters and not "dither" and re-examine or conduct numerous surveys.
16	No
17	no
18	There was no mention of improving such services as garbage collection, ambulance services or police services.
19	I support waste water system sewage, plowed roads in winter, bring businesses and more living areas to Hillsburgh! No cannabis Stores!!!!
20	No
21	A lot of money went to wage severances & lawyer fees over last 6 years. The CIP seems to apply only to towns & hamlets, not rural area. Agriculture is a business & not one person in office cared. There is a lack of communication between taxpayers & officials. A large part due to aging population and disconnect with internet. We as taxpayers need hard copy of any internet info being sent out due to lack of signal. Print out Erin Connection to be picked up at office each month.
22	Everything great
23	No
24	Be smart. Make development pay for wastewater. You will make a ghost town if you force people to cover it all. Then we all will be nowhere
25	Great to be consulted
26	Do not agree with any funding for sewers. We are against sewers. We have no money for sewers and can barely afford our taxes now.
27	Great to be asked.
28	The dirt roads in Erin are unacceptable in winter--potholes are huge, creating hard to navigate roads and potential car damage. The harvesting of gravel in the Spring was a complete waste of time and money as it made no difference at all. We need a better way to maintain, or need to replace, the gravel roads. Internet speeds in the rural areas are incredibly bad and need to be a high priority if you want to attract and retain residents and businesses--please invest as needed. We need some restaurants in town that will attract visitors--healthy, tasty food with plant-based options. Too many ladies dress stores. Please plan this into your budgeting--ie methods to attract the stores, restaurants and services that will help the Town grow.
29	I don't think any resident is interested in the new water treatment facility.
30	Nothing more at this time
31	Dog park please
32	Do something - even A small project....but something to show forward movement. These big projects will take forever to complete. Do something sooner rather than later. We all know you have a lot of the paperwork and red tape on your plates - but we all deserve some forward movement that we can see, touch, feel, and enjoy. The dog park or an outdoor small half size basketball court, or new completed trail would be wonderful. Please consider moving the dog park from 2021 to 2020. Give a dog a bone for goodness sake (pun intended). Let's make something happen!!!!!! If you move on this we have people ready to help. Dog Park Dreamers Facebook group is 300 Strong.
33	to attract business Erin requires high speed internet and paved roads
34	on questions 9, 10 there should have been a N/A option

Town of Erin Budget Survey 2020

35	This survey is highly directed in the answers and the council/staff is hoping to obtain. I need better access to high speed internet for work and school activities. There are many volunteer programs in town and obtaining access to Erin facilities is extremely expensive. Too often when the facilities (almost 50% of the time) the facility is not available and we need to scramble to gain access even though the dates / payments were made weeks in advance. I would like to see this addressed and monitored in this budget
36	Survey Questions could be improved greatly if cost of each item (approximate) was shown - much easier to decide priorities (eg. question 9,10,19) when know \$ involved. Question 16 - we should be given current % Town spends on these services for reference to make informal decisions. * High speed, affordable, no data restriction internet for entire Town of Erin (including rural areas) - essential # 1 priority for Economic prosperity and attracting residents and business and entrepreneurs to this area.
37	Erin property taxes are extremely high compared to other municipalities. I hope council is trying to contain costs to save homeowners from rate increases.
38	Hire a proper marketing person, as the headwaters relationship closes you need someone skilled in partnership, promotion and messaging. It's a totally lacking skill set in our council presently!
39	Please fix the roads around Waterford/millwood, not just patchwork! We do not want a sewer system put in due to cost and the inconvenience it will put us
40	Better awareness. Just a fluke that I saw this!
41	The Town of Erin currently has the highest taxes of any in the Township and yet we have some of the worst roads in the area and the least number of services. When I lived in Caledon, I paid 1/2 the amount of taxes and even had garbage pick up and didn't have to pay for the bags. I do not feel that the council even listens to the residents. These surveys seem to be an appearance only idea, I don't have any faith that you will actually do anything that the residents want, but will continue to follow only what you as the Mayor and Council see as the "Vision" for Erin and will continue to use our tax dollars to fund your own schemes and line your own pockets.
42	No
43	Not clear that there is actually a vision for this unique quaint village that keeps in at the forefront of Headwaters tourism. Not a visually pleasing town to make the trek to. No sense if awareness or prioritization of small town tourist attraction that we could considering our location. Factors impacting the sustainability for businesses on main street does not seem a concern. Vacant greenspace across the town (main street) do not seem to be capitalized on eg: vacant random lot at north end of town by entrance to walking trail vs gardens and benches; green space at south 3rd of town by bridge; vacant land on McCullough by mail box and also on diana dr that could be a park/ playground. No town vision and accountability to landowner/ developer to plan for and use green space in a responsive community way. Any new residential development in town should be required to have a vision and plan that aligns w rural Headwaters tourism landscape and environment.
44	Most of the question should have the option to add comments. With the paving of the roads, should be done depending on money. I know we (the town) would never have extra money, but we need to bring more money to the town to lower town peoples cost, but get more for our money. Taxes to the people in town are getting to be more and more and getting less. It is getting to the point some people with have to move north to be able to afford living.
45	No
46	I think the town should find out how many of us support or don't support the sewer project...I Don't.
47	Get rid of the special yellow garbage bags and allow people to use regular black garbage bags. My property tax is suppose to pay for this. No one should have to pay more for garbage pick up.
48	It is nice to have a way of learning about the priorities and participating in the survey.
49	Nil
50	1. Internet 2. Chip n tar roads 3. Set money aside to lobby provincial gov to get (MUCH) higher royalties from commercial water extraction and gravel/sand
51	High speed Internet is needed Better roads Garbage pickup better

Town of Erin Budget Survey 2020

52	The budget looks to be mainly concerned with the Town of Erin and Residence, with very little focus on the Rural community that pays taxes to the Town of Erin. The only aspect of this so survey that is applicable to where we live is the road development. The most important topic in my opinion is rural high speed Internet and the progress of SWIFT. The only other services we use are: Roads / Snow Removal, Emergency Services Protection, Landscaping (Which was poorly done this year). Other than the community center, none of the others are applicable (I.e. Waste water treatment as we're on our own septic system). Hope this feedback helps the budget process!
53	No
54	Where are the investments in Climate Change adaptation and mitigation. It seems that there is no forward looking in this plan and it leaves citizens at risk. Develop a committee/study on what should be done for this.
55	We need some water for the children Splash pad at the least or an outdoor pool for summer
56	Transparency please. Low level of trust of admin staff after the severance pay records issue
57	No
58	No
59	More time should be spent managing town employees and ensuring operations and work is done efficiently. Town office hours start at 8:30 but the parking lot is empty until 9. Payouts and salaries are ridiculous. Road maintenance consists of dropping a cone down for people to drive around issue rather than fixing it. Millions spent on library was a waste. Upgrade to Hillsburgh fire hall was needed but went way overboard for the needs of a volunteer fire department.
60	Town of Erin Council needs to hold the Town of Eramosa accountable to perform road maintenance as per the reciprocal agreement for the Eramosa-Erin Townline from Crewsons Corner to 50 Sideroad and REDUCE the speed limit from 80 Km/h to 60 Km/h!
61	Thanks for the opportunity to provide feedback. The areas of concern for me appeared to be covered by the plans, and I appreciate the opportunity to rank them.
62	Parking for trail systems as it is non existant. Especially by the water tower trail.
63	Has the town considered being annexed into another county to ensure sustainability. Lack of sewers and ridiculous taxes are breaking us all
64	No
65	dirt roads are expensive to maintain, are hard on vehicles and cause higher maintenance costs for vehicles. Chip and tar is an excellent solution. We are 50min from the largest international airport in the nation and have dirt roads and no internet...3rd world country level of infrastructure
66	Not sure what you mean by multi use/multi sport recreational hub. This town does need a place for children to gather. Rockwood and Acton both have great facilities, ie splash pad and play grounds.
67	Keep the process open and do not always behind the excuse of privacy.
68	your survey forces positive answers to money waiting activities - you are not giving us the opportunity to say no to many of these activities.
69	N/A
70	We need much more openness and honesty from the Town as to decisions made by Council and staff and the costs and implications of those decisions. Stop wasting tax dollars on lawyers to fight citizens requests for information (eg the cost of staff terminations). That was shameful.
71	It appears by the questions that have been asked in this survey that some proposals have already been determined to proceed. Such as ranking in order which proposals should go ahead. The option is not there to say that I don't agree with the need in the first place. I not happy driving through potholes or calling into work late because I can't get there Saturday morning because the road isn't plowed yet but I am paying for consultants and studies for a new sewer system in the villages. At less than 400 runs a year it's not like the equipment that Erin Fire owns is getting worn out. There are fire apparatus in the GTA that run literally run annual call volumes of over 4,000 and those trucks will serve in their respective stations for over a decade. Communication from the Town? My tax dollars are directed by Council and some staff to lawyers to fight Freedom of Information Requests over providing information that ought to available to a taxpayer in the first place.

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72	<p>Don't move the arena from Hillsburgh of accessible streets for kids to walk to, to a location that everyone would have to drive to. Instead maybe invest on building a swimming pool where you intend to place the new arena. We need things kids can make it to. Without the dependency of their parents having a vehicle. We need more things for the kids in the community. And rather than donating \$20,000 to just Businesses for renovations. Start by donating that much to Ross R. MacKay. It would be so nice to see the copper top roof renewed and a new sign out front. Its ALSO the focal point in town remember for incomers. I hope you take my comments into consideration.</p>
73	<p>is the mayor going to adjust the results of this survey as he did with the cannabis survey to get the results he wants</p>
74	<p>The question about fire truck savings does not have enough information because we do not know how much has already been set aside. We strongly disagree with the plan for a waste water treatment plant because it is for the benefit of developers but will be a great cost to current residents many of whom will not benefit. There should be an opt out option for hookup and any costs.</p>
75	<p>Spend wisely with common sense</p>
76	<p>Time to cut taxes.</p>
77	<p>Roads!</p>
78	<p>I think an incentive to beautify the Town of Erin should be added to the Parks and Rec directives. This town looks very shabby and the downtown desperately needs some beautification. The local garden club has tried repeatedly over the years to initiate the placement of flower boxes etc. on the main street but have been blocked at every turn. Visitors are not going to come to a town that appears run down. This is important for the future prosperity of this town.</p>
79	<p>Good communication. Thank you fir your efforts.</p>
80	<p>Do Better</p>
81	<p>in regards to cannabis info sessions - there should instead be a campaign led by students in the high school and Erin Public School to get students engaged. it could also teach them some project management ie. budgets, timelines, resources - I think it would be a great initiative</p>
82	<p>Reliable high-speed internet is of great value to residents living in the rural areas of Erin.</p>
83	<p>Quit wasting money and spend more wisely.</p>
84	<p>make new developepment pay for the new infrastructure. not existing residents where the current level of services are adequate. keep the small town feeling by keeping Erin small</p>
85	<p>want a balanced budget</p>
86	<p>No</p>
87	<p>Be clear on the waste water direction and the costs expectation from residents.</p>
88	<p>Good work!</p>
89	<p>The way that the \$15,000 to \$18,000 wastewater treatment plant costs are being required by residents of Erin so that the town will be attractive to housing developers makes me ashamed to be represented by the government employees driving this project. You should feel ashamed of yourself for considering these fees appropriate or acceptable. With the wastewater treatment plant progressing the way it is, I am not confidant that this government is capable of making any sound financial decisions.</p>
90	<p>Folks not living directly in the town of Erin shouldn't be responsible for the waste water system. My taxes are too much as it is.</p>
91	<p>Good luck!</p>
92	<p>Try not to put us in debt as a means to gain other methods of funding. We are not a large community and resources are tight. There are things to be done but try to keep the average resident in mind as you plan - so often now it appears you are planning as if we are a city and we cannot afford it. In all the budget considerations, did you look at operational efficiency at all in the town offices and other areas owned/operated by the town? Since you only get 28% of the tax revenue - what are you doing to prioritize your efficiencies to make every dollar count?</p>

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93	There is so much else to worry about before looking at adding a sewer. How about we get the infrastructure to support the immediate growth that will follow its construction first. So we do not end up in the same boat as other small towns that have grown too fast to support themselves.
94	no
95	I am glad for the town spreading awareness in this fashion. I have learned a lot about waste management over the past couple of years and of the vast advantages to and health of properties having individual septic systems, especially where they exist already. We have such a system, and are in the town of Erin. This is not a useful area for most of the town's residents. A limited treatment facility for the downtown businesses on the west side does seem appropriate, and worthy of funding. Many new cutting-edge developments are installing septic systems with healthy economic and environmental foresight. Thanks for the chance for input. I know this doesn't relate to the process per se.
96	I would like to see a public update re Wastewater Mgt realistic estimated cost to each resident (urban & rural) regarding Capital cost (not individual hook up cost). Thank you
97	The front line staff is working hard to stay connected and engaged with the community. It would be great to see more connection and engagement from upper management level with the priorities of citizens and community groups being heard and considered.
98	No
99	The town council and staff including the Mayor (Mostly the Mayor!!) need to be held accountable for spending tax payers money. Withholding information causing an lengthy investigation is not good use of tax payers money - anyone involved in the withholding of information should be fired due to lack of compliance. Unacceptable! Maybe then we could of had some money for road maintenance and emergency services. You all should be a shamed of yourselves. Thank you for asking.
100	I would like the major focus to be on upgrading the internet service that is provided to rural Erin.
101	No
102	No
103	If you are going to make urban residents hook up to sewers. Make all rural residents replace their septic systems if over 20 years old. Unless it really is not the problem you say it is.
104	No
105	The question about the cost of the road tar and chip was too vague. Yes, it is an understandable expense but what does that mean overall to the tax bill? Would there be large levies placed on residents to cover the cost? Are their grants that will be accessed to offset some of the costs?Does the tar and chip greatly reduce the maintenance costs and therefore overall the expenses could be lowered? The answers to many of these questions could possibly change my Yes to a No.
106	Amalgamation with other similar sized communities in Wellington County to eliminate excessive senior staffing costs. Erin is too small to have the over-priced staff you have
107	One of the questions that should be asked of each spending proposal is a non-economic one. How does this proposal strengthen community ties and build a vibrant community?
108	Taxes are extremely high for the minimal services provided. Getting provincial funding for things would be ideal or a tax rate reduction for rural Erin residents who get very few services
109	No
110	No.
111	The town need to spend more money on the experience Erin brings to both locals and tourists. With only living here for 3 years it is clear the town is loosing a substantial amount of possible income by not having shopping and restaurant options compared to our neighbouring towns. Hillsburgh seems like such a waste because their downtown core should be a more social and lively area and it's not, it's really lacking development. The gravel roads in Erin need to be paved and there needs to be more lighting on the streets. Especially on Trafalgar, 8th line Orangeville street and Hwy 22. These roads are darks and dangerous.
112	No

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113	I would like to know if the town cuts down branches that are over hanging power lines? In any given year. To be more precise I have a neighbour who will not cut his tree limbs down and they are over hanging our power line coming into our home. The electric company will not do anything about it because the tree is his property. But if anything happens to that line.. the money comes out of MY pocket to pay for the repairs. Something is Fishy about this deal. I know towns that make a respectable amount of money turning the tree limbs into compost then into black dirt after a few years Erin perhaps should think about doing the same
114	The town of Erin is going through a trump process. People are moving in from the city and they are demanding that our community changes to accommodate them. There are a lot of amazing things in our community that are being overlooked to try to accommodate the very people that don't shop in our stores because they go to the city, don't participate in our Sports programs because they go to the city, decide that the speed limit should be 70 as opposed to 40 because they're so used to driving in the city etc etc. The town of Erin is already great! No need to try to make it great again. On a side note, the Hillsburgh facility is an amazing facility and hockey people appreciate it. You can go to any rink in Wellington County and people talk about how amazing the ice is at the Hillsburgh Arena. It would be great the focus on trying to put a little TLC and to what we offer and our community as opposed to start adding a million different things.
115	Our taxes are already way too high for the services we receive in the rural area of Hillsburgh, so I feel it would be wrong to raise the taxes in 2020.
116	No mention of swimming pool
117	No, make those tax dollars stretch as best you can. Thanks to Robyn and Mayor Als for all they're doing to attract business while also keeping the 'quaint' charm of our villages (thinking scenic). Let's reconsider a truck bypass and get those sewers in!
118	This survey is fabulous. The way you folks engage with citizens in this way is similarly fabulous; good on you! Erin's a paradise; please don't focus too much on seeking economic growth. Rather, please focus on controlling it. The "smallness" of the community is a key feature which will slip away if we let "growth" happen; exponential growth is an unstoppable, destructive juggernaut once it gets going; let's not let it get going. An earlier question grouped high-speed internet in with economic development (I believe). I didn't rank development high, but feel having access to high-speed fiber internet throughout the rural and town areas must be a priority. This is forward-thinking and, when growth happens --- and it will, whether we like it or not! --- high-speed fiber will aid in attracting only the top business candidates and potential residents to keep our community fabulous. Erin is well-positioned to market itself as a rural lifestyle dream with a tech-savvy heart near the big city. I hope we take advantage of this. Thanks so much!!
119	Please make Erin more kid friendly by updating the recreational facility with a pool if possible and more kid/teen programs
120	no
121	No
122	Say no to major growth and wastewater services. Just another cash grab that will continue to raise Erin's cost of living.
123	Pave the dirt roads
124	We need to keep thinking green... in everything we do!
125	Put the funds into road work, snow removal, waste water management with sewage system. Hillsburgh arena upgrades. Please no cannabis stores!
126	No
127	Hold the tax line to inflation
