



For Immediate Release

August 23, 2021

### **Erin Town Hall and facilities to reopen September 7**

*Residents requested to choose online and phone options to access service as much as possible*

ERIN, ON: As the Province of Ontario continues to transition into Step Three, the Town of Erin is opening its facilities and Town Hall to the public starting September 7.

To ensure the safety and well-being of residents, a number of safety precautions will be in place. Masks will continue to be required, sanitizing stations will be available and anybody looking for in-person service will be required to fill out a COVID19 questionnaire before entering our facility.

To make this process convenient and safe – the questionnaire can be filled in at home online or by scanning the QR code available at the entrance of our facilities. The QR code will lead directly to the questionnaire and as soon as it is filled in and submitted, an email confirmation will be sent. Important to note: this email confirmation has to be shown to staff before accessing any service. This is necessary to ensure that everyone is safe.

Council Meetings, however, will continue as is. It will be live streamed and recordings will be posted online. It will not be open to the public at this moment due to space constraints and safety restrictions.

Residents are encouraged to continue using online and phone options from the comfort of their homes to access services and to limit the number of people within Town facilities as per Provincial requirements.

For online services visit [www.erin.ca](http://www.erin.ca) or email [customerservice@erin.ca](mailto:customerservice@erin.ca) or call 519.855.4407 for any inquiry.

- Taxes and Water payments can be paid through financial institutions, by sending an e-transfer to [epayments@erin.ca](mailto:epayments@erin.ca), or by calling 519.855.4407 EXT. 226.
- Burn permits can be filled out **online**, with payment submitted to [epayments@erin.ca](mailto:epayments@erin.ca)
- Dog tags can be obtained online **here**.
- Additionally, there is a secure 24/7 drop-box, located at Town Hall.



### Quote

“It’s no doubt been a challenging time for all of us as we navigate through this pandemic. I thank you all for your patience and resilience, adhering to all the health and safety requirements of our medical officers. We will maintain all safety options as we open our facilities to the public. I would, however, encourage residents to use our online or phone options as much as possible to ensure everyone stays safe and healthy.”

Mayor Allan Alls

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The Town of Erin is home to nearly 12,000 rural and urban residents. It is focused on achieving stable growth and long-term sustainability, while creating a prosperous, healthy, environmentally progressive, livable, and inviting community through well managed municipal services, programs, assets and amenities.

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